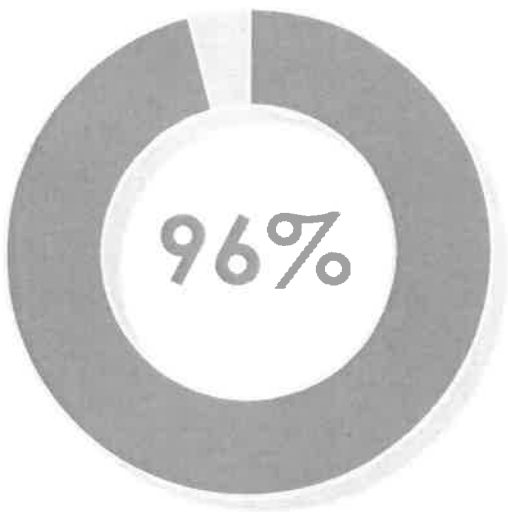


Sydney Medical Service Co-Op Ltd

Here are the results of our recent

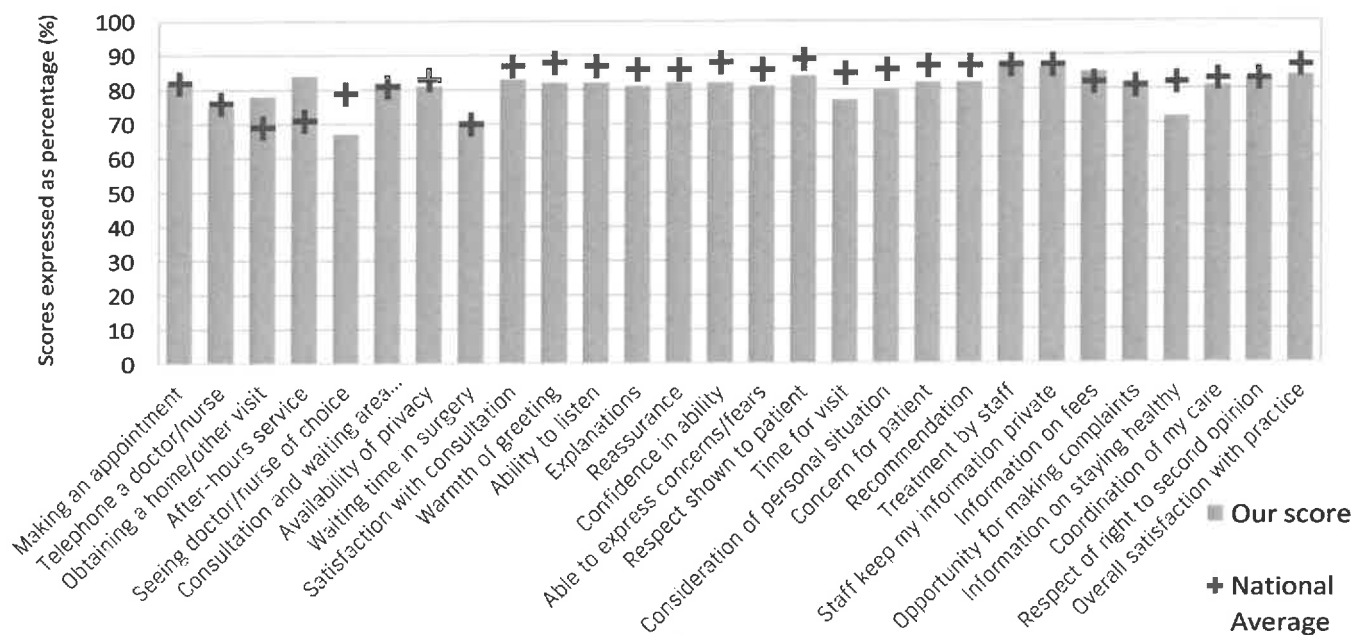
PATIENT FEEDBACK SURVEY



Striving towards excellence!

of all patient ratings about this practice were **Good**, **Very Good** or **Excellent**

Patients rated this practice on the following areas



The results of this survey will help us to provide the **best possible service to you**

We listened to your feedback

As a result, we're taking active steps to better your patient experience

At Sydney Medical Service Co-Op Ltd, we carried out a patient survey and asked for your honest opinions and feedback to help us identify what our team is doing well, if we've missed anything or whether there's an opportunity for us to do things better. Based on our report provided by CFEP Surveys, we've listened to your feedback and have taken the following steps to improve the care and service we provide.

What you told us	Changes we're making
1. Additional doctors	Recruitment drives ongoing to recruit doctors to meet demands
2. Wait times	Recruitment drives ongoing to recruit doctors to meet demands
3. Day service	Reviewing opportunities doctors to attend during the day for vulnerable patients
4. Additional telehealth services	Recruitment drives to include additional telehealth doctors

Certificate of Completion

This is to certify that

Sydney Medical Service Co-Op Ltd

68 Anderson Avenue NSW 2213
Australia

has completed the

Patient Feedback Survey

30 July 2026

Conducted by **CFEP Surveys**



A handwritten signature in black ink, appearing to read "Tina Janamian", is positioned above the printed name and title.

Adj Assoc Prof Tina Janamian
Chief Executive Officer